

Internet Service Application Form

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4 internet

4.1 Broadband (DSL)

Legal Entity or Customer Name

New Service Set Up Fee \$ Transfer Existing Service Transfer Fee \$

Existing Provider Name Telephone No. for DSL service (inc area code)

Address to connect service to if different from section 1

Address 1 Address 2

City/Suburb State Postcode

Term mths Early Termination Fee or Calculation will apply

ADSL	Speed	Included Data	Monthly Fee	Modem Required	Yes <input type="checkbox"/>	No <input type="checkbox"/>
ADSL 1 <input type="checkbox"/>	<input type="text"/>	<input type="text"/> MB/GB	\$ <input type="text"/>	Modem Model	<input type="text"/>	
ADSL 2 <input type="checkbox"/>	<input type="text"/>	<input type="text"/> MB/GB	\$ <input type="text"/>	Modem Price	\$ <input type="text"/>	

Desired Password

Modems: DSL broadband requires a modem which can be purchased as part of your connection and is yours to keep. If you have an existing modem you are responsible for re-configuring the modem to enable your DSL service to operate. We cannot guarantee that your existing modem will be compatible with your DSL service.
 Data Usage: Both upload and download data is measured but only download data is chargeable (where applicable) or counts towards your Acceptable Usage Policy (AUP) limit.
 Acceptable Usage Policy: Fair use policy applies. All services are shaped to 64kbps/64kbps at the usage levels indicated above. Arcon Communications reserves the right to take any action required to prevent use of this service for illegal purposes including piracy & copyright infringement.
 Supply of Broadband Service and Charges: Once Arcon Communications has received acknowledgement of your line being DSL compatible, you will be charged the full set-up fee if applicable. If we cannot supply the service, you will not be charged. Upon confirmation of your line being DSL enabled, your service will be activated and monthly billing will commence. Future changes in speed, to your telephone line or to your address may incur additional charges.

Special Terms for DSL Broadband

4.2 Wireless Broadband Mobile

Plan Details				Wireless Broadband Hardware			
Plan	Mobile Number	SIM Number	Contract Term	Monthly Fee	Hardware Type & Serial	Upfront Charge	Monthly Charge
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> mths	\$ <input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> mths	\$ <input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> mths	\$ <input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> mths	\$ <input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> mths	\$ <input type="text"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>

4.3 Dial Up

Speed (kbps)	Included Data	Username	Password	Monthly Fee
56	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>

Maximum session time of 4 hours. Idle timeout after 30 minutes. Data calls charged at the rates indicated by your service provider.

4.4 Email Address

You may have up to 6 email addresses on your service. Please specify the email address/es you would like to apply for.

Email Address	Password	Email Address	Password
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

4.5 Domain Registration

New Service Registration Fee \$ Please chose up to 4 in order of preference for us to register for you:

1st Choice 2nd Choice

3rd Choice 4th Choice

Transfer Domain Name Registry Key Transfer Fee \$

4.6 Web & Mail Hosting

SQL Y N Domain Name Registry Key Monthly Fee \$

Please list the email accounts you need us to host for you. If further accounts / aliases required, please provide separately.

Email Address	Password	Email Address	Password
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

4.7 VoIP

Services:	Plan	Indial	Prefix	Voicemail	PIN	Email Address for Voicemail	Monthly Fee
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>

Hardware:	VolP Hardware	Make	Model	Fee	Quantity	Total
	IP Handset	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>	<input type="text"/>	\$ <input type="text"/>
	ATA	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>	<input type="text"/>	\$ <input type="text"/>
	Modem	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>	<input type="text"/>	\$ <input type="text"/>

We recommend a minimum internet connection speed of 512/128 for optimum call quality, and ideally 512/512. Customers using VoIP service on connections slower than 512/128 may experience issues with call quality.

Your Autograph Please

Authorised Representative Signature	Authorised Representative Name	Position (Business Accounts Only)	Date
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>